

Form of Withdrawal

In case you would withdraw from this contract, please use this form and send it back to:

Address: Dill-Apotheke
Bahnhofstraße 11
35745 Herborn
Telefax: +49 2772-3678
E-Mail: info@dillapo.com

Sender / Personal data:

Name, Surname

Address

I hereby give notice that I withdraw from my contract of purchase of the following goods:

Pos.	PZN-number	Denomination	Quantity

Received on

Nr of invoice

Date

Signature

Cancellation policy: The right to cancel is only granted to a consumer within the meaning of § 312, part. 2 of the German Civil Code [BGB]. There is no right to cancel insofar as the customer orders goods from dillapo.com that are not ready-made and for the manufacture of which an individual selection or designation by the customer is crucial or which are clearly tailored to the personal needs of the customer and/or are not suitable for return for reasons of health protection and hygiene when their seal is removed following delivery and/or can quickly spoil or their expiry date is quickly exceeded.

Right of withdrawal: You have the right to withdraw from this contract, without providing justification, within fourteen days. The cancellation period amounts to fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods. In the event that we undertake numerous deliveries for one order, the cancellation period amounts to fourteen days from the day on which you or a third party named by you, who is not the carrier, took or takes possession of the last goods. To exercise your right of withdrawal, you must inform us (Dill - Apotheke, Bahnhofstrasse 11, 35745 Herborn, Telephone: +49-2772-2525, E-mail: info@dillapo.com in a clear statement (e.g. a letter sent by post, fax or an e-mail) of your decision to withdraw from this contract. You can use the enclosed template withdrawal form, although this is not mandatory. To observe the cancellation period, it is sufficient that you submit the notification about your exercising of the right of withdrawal before the cancellation period expires. **Consequences of a cancellation:** If you withdraw from this contract, we are to pay back to you all payments that we have received from you, including the delivery costs (with the exception of the additional costs that result from you choosing another form of delivery than the cheapest, standard delivery we offered), immediately and at the latest within fourteen days from the day on which the notification about your withdrawal from this contract was received by us. To make this repayment, we use the same method of payment that you used when making the original transaction, unless we explicitly agree otherwise with you; in no case are you charged fees due to this payment. We can refuse the repayment until we have either received the goods back or until you provide evidence that you have sent back the goods, whichever is the earliest. You are to send back to us or hand over the goods immediately and in all cases at the latest within fourteen days from the day on which you inform us of your withdrawal from this contract. The period is observed when you send the goods before the period of fourteen days expires. You bear the direct costs of sending back the goods. You must only compensate for any loss of value of the goods if this loss of value is attributable to unnecessary handling by you to inspect the characteristics, properties and functioning of the goods. **End of cancellation policy.**